HA Remote
User Guide

(For iOS)

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1   Prerequisite

1.1   Apple iOS Client Requirement
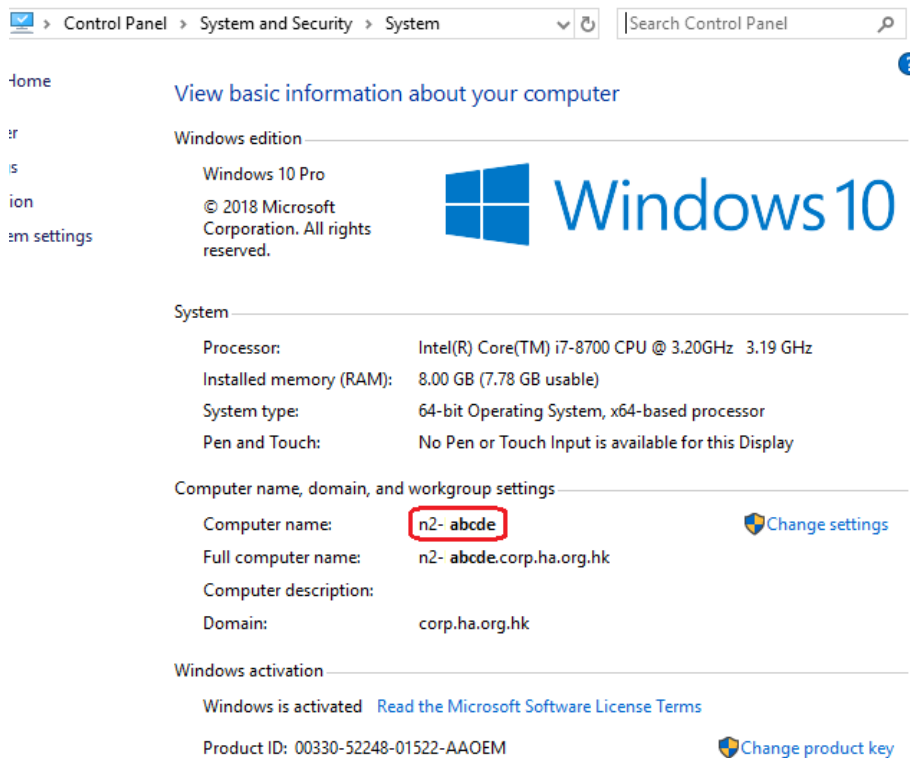
	HA Remote
URL	https://remote.ha.org.hk
Client Platform	iOS 12-16
Recommended Browser	Safari (default)
Citrix Application Requirement	Citrix Workspace
Tunnel Requirement	Citrix SSO
Installation Requirement	App Store logon account

1.2   Jot down Office PC computer name

If using Remote Desktop, please find out the computer name of your _Office_ PC:

How to find out computer name:

Right Click "This PC" > "Properties" > "Computer Name"

2 Logon Flow

For Web bookmark (e.g. ha.home, OWA)

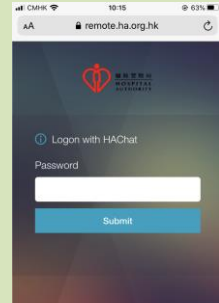| Access HA Remote & Logon with CORP account	Enter One Time Password	Access HA Systems

https://remote.ha.org.hk
For HA Chat / SMS user
➢ Enter HA CORP account and password
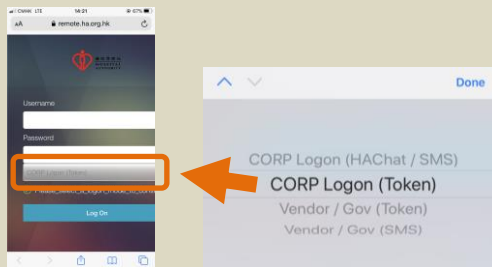

➢ Enter the OTP message from HA CHAT \ SMS
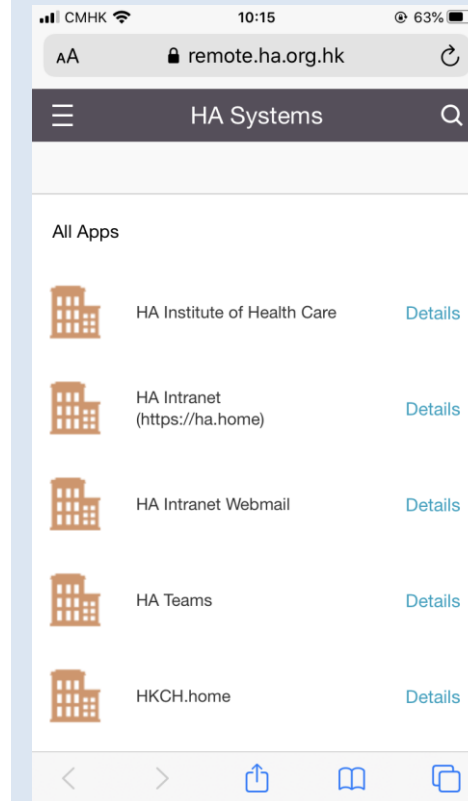
For Token user
➢ Select "CORP Logon (Token)"
➢ Enter HA CORP account and password

➢ Enter token code

159759
⊘ PleaseenterRSAOTPtocontinue

HA Log On
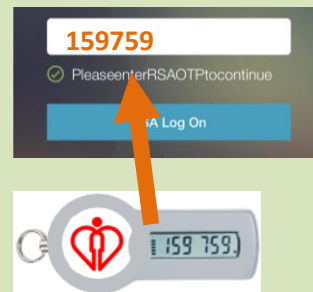
For Citrix application (e.g. Citrix ePR, Remote Desktop, I-Drive)

Citrix Workspace	Access HA Remote	Logon with CORP Account	HA CHAT	Access HA Systems
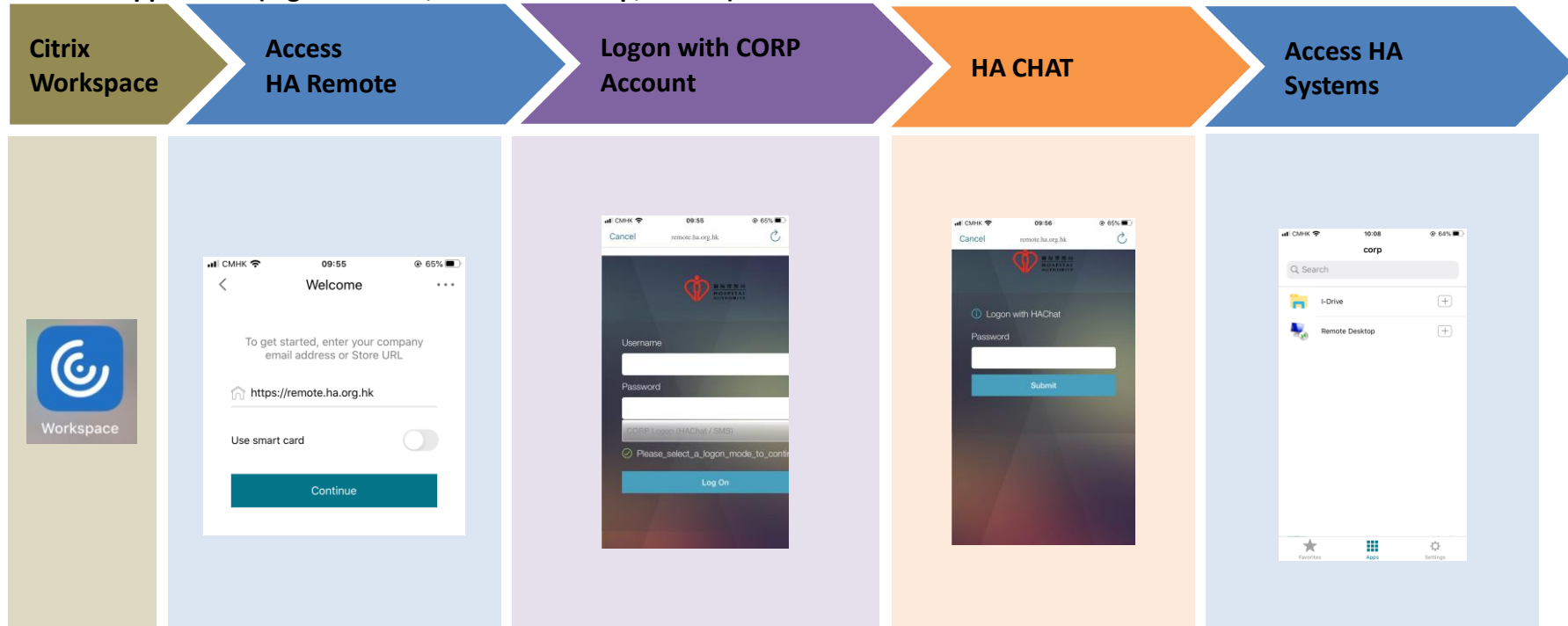
For Tunnel application (e.g. CBNS, mobile IVM)

Citrix SSO	Launch VPN for HA Remote	Logon with CORP Account	HA CHAT / SMS	Open tunnel application

Open browser and enter URL

Radi Imaging (DDR)
http://epridviewer03.server.ha.org.hk:8201/TCDA/redirect.aspx?RequestHospital=RRT

CBNS : http://cmseap-corp-ccss-prd.server.ha.org.hk:36144/cbns_expstartup/express/html/cmsStartup.jsp

Open mobile IVM app directly
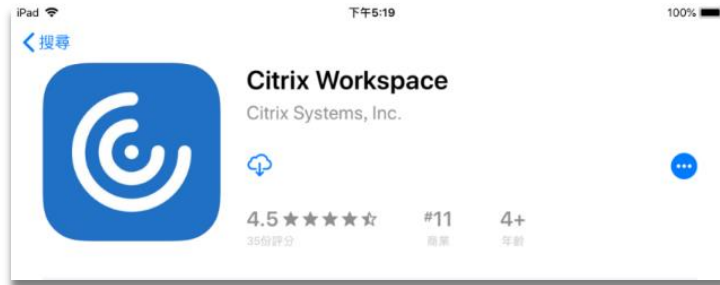
mobileIVM

IT&HI

3   Access HA Webmail

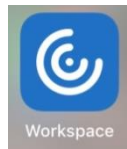After successful logon, open **Safari**, Click "**Web Bookmarks**" --> "**HA Intranet Webmail**"
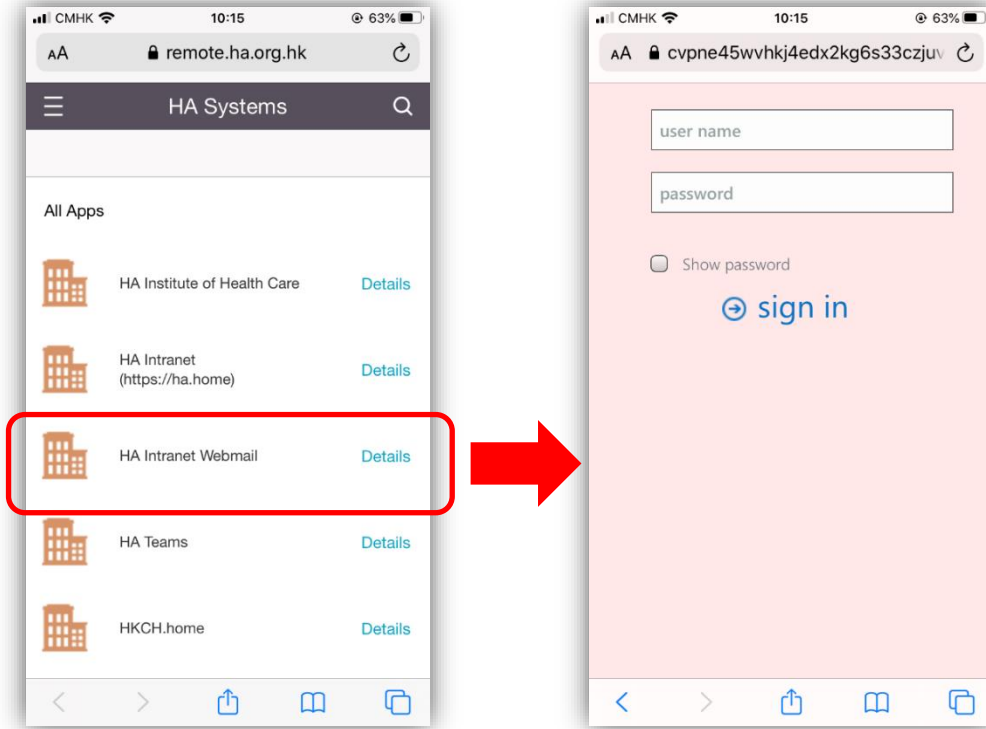
4 Citrix Workspace Installation for Remote Desktop and I-Drive
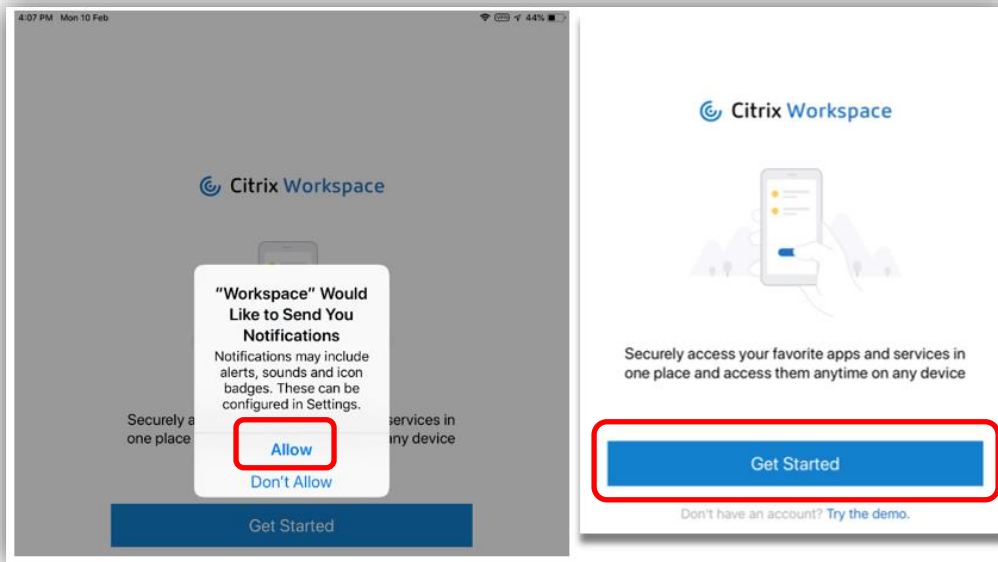
Please download the Citrix Workspace from App Store

I. Open **App Store**

II. Search and install **Citrix Workspace**
(Apple ID required)

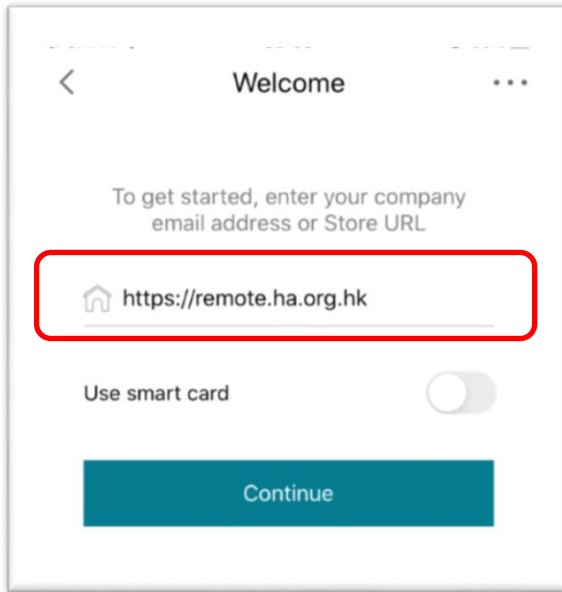III. When installation complete, a Citrix Workspace icon will be available
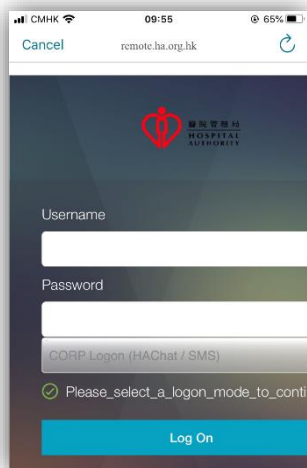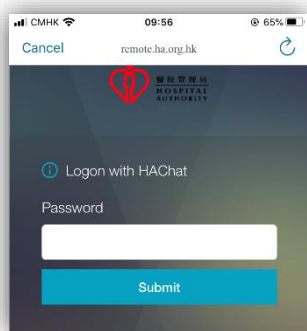

IV. Select "**Allow**" and click **"Get Started"**

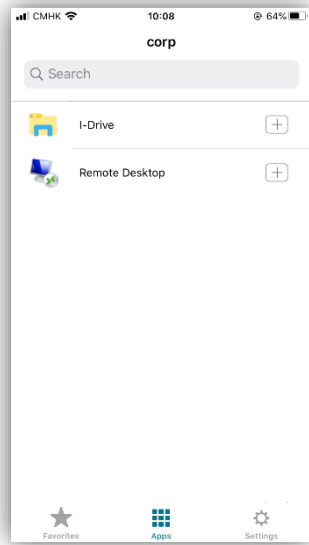V. Input URL "https://remote.ha.org.hk" and "**Continue**

VI. Please input your HA CORP account credential, then click "**Log On"**
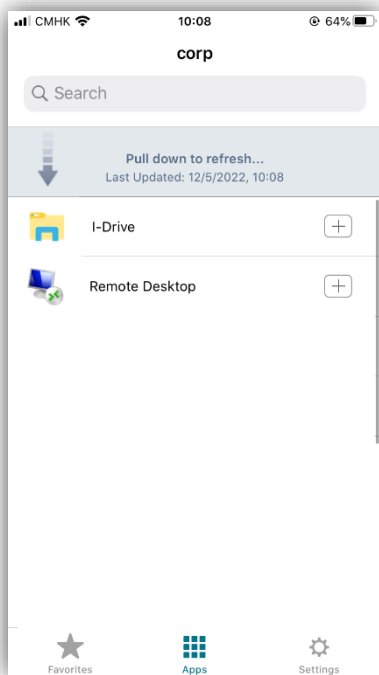

VII. Enter One Time Password from HA Chat

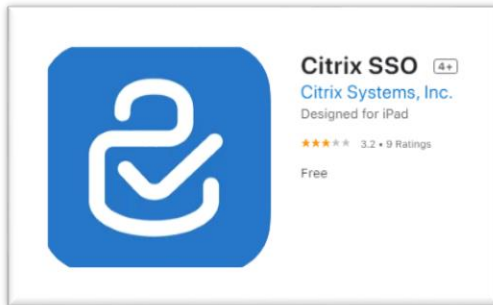VIII. After success logon, you will see the application list

IX. If no icon appear, please refresh the screen by pull down the application list

5 Citrix SSO for CBNS, Radi Imaging (DDR) & mobile IVM
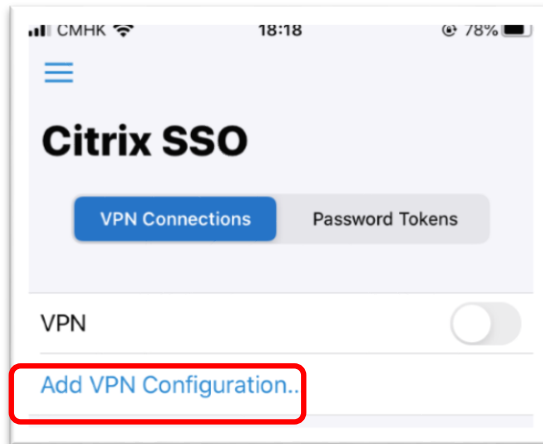
Please download the Citrix SSO from App Store

I. Open **App Store**
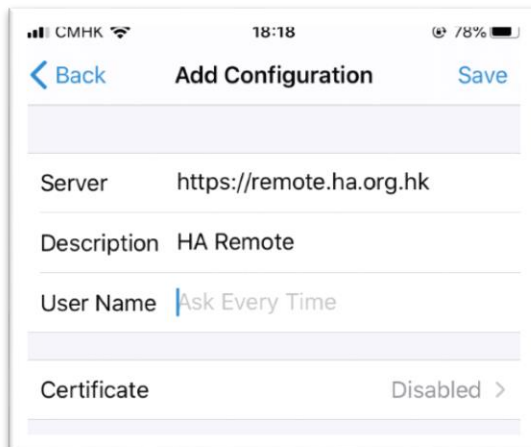
II. Search and install **Citrix SSO**
(Apple ID required)

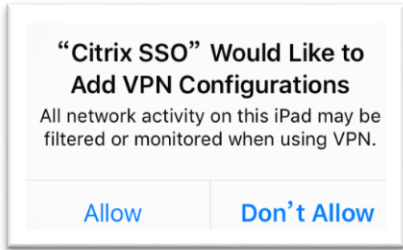III. When installation complete, a Citrix SSO icon will be available
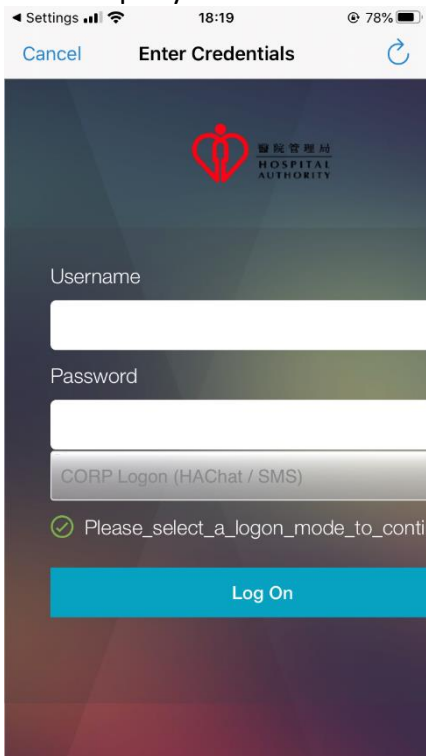
IV. Select "**Add VPN Configuration**"

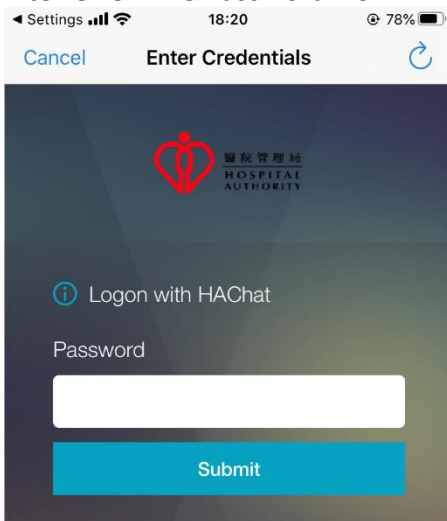V. Input URL "https://remote.ha.org.hk" and "**Save**"
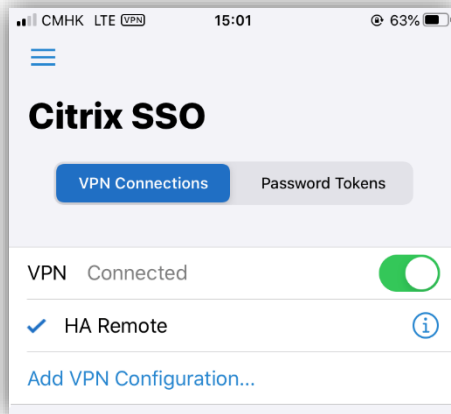
VI. Click **"Allow"**

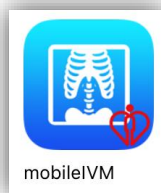VII. Please input your HA CORP account credential, then click "**Log On**"
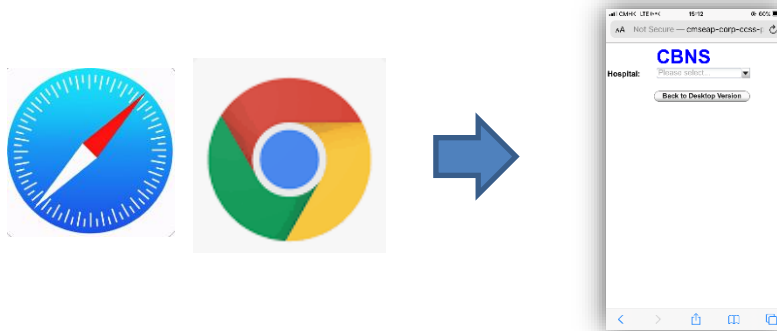

VIII. Enter One Time Password from HA Chat

IX.   After success logon, VPN will show "**Connected**"

X.   For mobile IVM, launch the app directly

mobileIVM

XI.   For CBNS, open Safari \ Chrome and access http://cmseap-corp-ccss-prd.server.ha.org.hk:36144/cbns_expstartup/express/html/cmsStartup.jsp

I.   For Radi Imaging (DDR), open Safari \ Chrome and access http://epridviewer03.server.ha.org.hk:8201/TCDA/redirect.aspx?RequestHospital=RRT