

HA Remote User Guide

(For iOS)

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1 Prerequisite

1.1 Apple iOS Client Requirement

	HA Remote
URL	https://remote.ha.org.hk
Client Platform	iOS 12-16
Recommended Browser	Safari (default)
Citrix Application Requirement	Citrix Workspace
Tunnel Requirement	Citrix SSO
Installation Requirement	App Store logon account

1.2 Jot down Office PC computer name

If using Remote Desktop, please find out the computer name of your <u>Office</u> PC:

How to find out computer name:

Right Click "This PC" > "Properties" > "Computer Name"

👱 > Control P	anel \rightarrow System and Security \rightarrow Sy	stem	 Search Control Panel 	Q		
lome	View basic information	about your co	nputer	•		
er	Windows edition					
s	Windows 10 Pro			10		
ion	© 2018 Microsoft		Mindows 10			
em settings	Corporation. All rights reserved.		v maows			
	System					
	Processor: Intel(R) Core(TM) i7-8700 CPU @ 3.20GHz 3.19 GHz					
	Installed memory (RAM): 8.00 GB (7.78 GB usable)					
	System type: 64-bit Operating System, x64-based processor					
	Pen and Touch:	Pen and Touch: No Pen or Touch Input is available for this Display				
	Computer name, domain, and	workgroup setting	;			
	Computer name:	n2-labcde	Chang	e settings		
	Full computer name:	n2- abcde.corp.h/	a.org.hk			
	Computer description:					
	Domain:	corp.ha.org.hk				
	Windows activation					
	Windows is activated Rea	d the Microsoft Sof	tware License Terms			
	Product ID: 00330-52248-0	1522-AAOEM	🗣 Change pr	oduct key		

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2 Logon Flow

For Web bookmark (e.g. ha.home, OWA)



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Citrix Workspace	Access HA Remote	Logon with CORP Account	НА СНАТ	Access HA Systems	
Workspace	ati CMHK O9:55 € 65% ✓ Welcome To get started, enter your company email address or Store URL n https://remote.ha.org.hk Use smart card Continue	et Clerk Or S O	al CMHK 0956 0950 Cancel monochanegal Of Logon with HAChot Password Submit	al CARK 10:00 0:64% corp corp Participation the	

For Citrix application (e.g. Citrix ePR, Remote Desktop, I-Drive)

For Tunnel application (e.g. CBNS, mobile IVM) Launch VPN for Logon with **Citrix SSO** HA CHAT / SMS **Open tunnel application CORP** Account **HA Remote Open browser and enter URL** Radi Imaging (DDR) http://epridviewer03.server.ha.org.hk:8201/TCD < Settings util ♥ 18:20 A/redirect.aspx?RequestHospital=RRT Cancel Enter Credentials Enter Credential ы СМНК 🗢 18:18 CBNS : http://cmseap-corp-ccss-K Back Add Configuration Save prd.server.ha.org.hk:36144/cbns_expstartup/ex press/html/cmsStartup.jsp https://remote.ha.org.hk 12 Server Description HA Remote User Name Ask Every Time Certificate Disabled > **Open mobile IVM app directly** mobileIVM

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3 Access HA Webmail

After successful logon, open Safari, Click "Web Bookmarks" --> "HA Intranet Webmail"



4 Citrix Workspace Installation for Remote Desktop and I-Drive

Please download the Citrix Workspace from App Store

- I. Open App Store
- II. Search and install **Citrix Workspace** (Apple ID required)



III. When installation complete, a Citrix Workspace icon will be available



IV. Select "Allow" and click "Get Started"

:07 PM Mon 10 Feb		হু 🕮 প 44% 🔳	
			Citrix Workspace
	💪 Citrix Workspace		
	"Workspace" Would Like to Send You Notifications		
Secure	Notifications may include alerts, sounds and icon badges. These can be configured in Settings.	ices in	Securely access your favorite apps and services in one place and access them anytime on any device
one pla	Ce Allow Inv Don't Allow	device	Get Started
	Get Started		Don't have an account? Try the demo.



V. Input URL "<u>https://remote.ha.org.hk</u>" and "**Continue**



VI. Please input your HA CORP account credential, then click "Log On"



VII. Enter One Time Password from HA Chat





- VIII. After success logon, you will see the application list

IX. If no icon appear, please refresh the screen by pull down the application list

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	corp	
Q Sea	rch	
¥	Pull down to refresh Last Updated: 12/5/2022, 10:08	
'n	I-Drive	+
N	Remote Desktop	+
		-
*		¢
Favorit	es Apps	Settings



5 Citrix SSO for CBNS, Radi Imaging (DDR) & mobile IVM

Please download the Citrix SSO from App Store

- I. Open App Store
- II. Search and install **Citrix SSO** (Apple ID required)



III. When installation complete, a Citrix SSO icon will be available



IV. Select "Add VPN Configuration"



V. Input URL "https://remote.ha.org.hk" and "Save"





VI. Click "Allow"



VII. Please input your HA CORP account credential, then click "Log On"

◀ Settings 📶 穼	18:19	@ 78% 🔳
Cancel	Enter Credentials	S
		H L
Username		
Password		
CORP Log	gon (HAChat / SMS)	
Please	_select_a_logon_mo	de_to_contir
	Log On	

VIII. Enter One Time Password from HA Chat

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Cancel	Enter Credentials	C
	HOSPITAL AUTHORITY	
🚺 Logo	n with HAChat	
Password	b	
	Submit	

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IX. After success logon, VPN will show "Connected"



X. For mobile IVM, launch the app directly



XI. For CBNS, open Safari \ Chrome and access <u>http://cmseap-corp-ccss-</u> prd.server.ha.org.hk:36144/cbns expstartup/express/html/cmsStartup.jsp



I. For Radi Imaging (DDR), open Safari \ Chrome and access <u>http://epridviewer03.server.ha.org.hk:8201/TCDA/redirect.aspx?RequestHos</u> <u>pital=RRT</u>



