Download, Installation and Activation of myHR App

1. Get the download link of myHR App by one of the following methods:

If you use the same mobile device to receive the SMS of setting up your retiree account and install the app, you can simply click "Download HR App here" after setting up your retiree account via the setup link in the SMS.



2. The download link will show the following page. Follow the download page to download the App.



3. Installation

a. Installation for iOS

i. For iOS, you will see the following prompt. Click "Install".

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Step:			
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2. Pr	Cancel	Install	
3. Go t Mar click	o <u>Setting</u> > Ger agement > "He a trust .	eral > Device ospital Authority"	1000

ii. Close the download page and wait until the installation completes. You will see the following app icon once the app is installed successfully.



iii. Before opening the app, trust "Hospital Authority" as Enterprise Developer first.

Go to Settings -> General -> VPN & Device Management -> Hospital Authority -> Trust "Hospital Authority", click "Trust".

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CarPlay	>		
		Sign In to Work or	School Account
Phone Storage	>	ENTERPRISE APP	
Background App Refresh	>	Not Trusted	nority
Date & Time	>		
Keyboard	>		
Fonts	>		
Language & Region	>		
Dictionary	>		



b. Installation for Android

i. For most of the Android device, you can swipe down from the top of the device to check the download status.



ii. Go to Settings -> Lock screen and security -> Unknown sources (Note: Path is different for

different Android device), turn on "Unknown Sources".



iii. Once download completes, click the HRApp_vX.X.X.apk file to install the app. (*Note: For some Android devices, you need to go to the "Folder/Downloads" to find the downloaded apk file*)

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3. If "Unknown Source	e" issue		
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iv. You will see the following app icon when installation is done.



v. You can turn off the "Unknown Sources" after installation.

- 4. Open the App in your mobile.
- 5. Click "Allow" to allow Notifications or click "Don't Allow" to suppress Notifications. You can change this setting later.

Term of Use							
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1. The Hospital Authority (HA) may make changes to any information on the Hospital Authority mobile application "HR App" including the Terms of Use at any time as it sees fit. Changes to the Terms of Use will be by way of updates of the "HR App". By your downloading, accessing and/or using "HR App", you agree tc from tim "myHR App" Would Like to not to Send You Notifications may include alerts, check tt App" ev "HD Aor							
2. The T Don't Allow Allow described on this Ierms, t Lise notice and in Disclaimer, Privacy Policy, and Copyright and Intellectual Property Rights. The Terms of Use are governed and construed by the laws of Hong Kong SAR.							
3. You agree to abide by the Terms of Use by your downloading, accessing and/or using "HR App", but such downloading, access and/or use will not create any other contractual relationship or any patient							
Agree							

Later

6. Click "Agree" if you agree the Terms of Use.

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3. You agree to abide by the Terms of Use by your downloading, accessing and/or using "HR App", but such downloading, access and/or use will not create any other contractual relationship or any patient

Agree



7. Tap the "Retiree" button on the right



8. Input your "Retiree ID", i.e. your Local Area Network (LAN) account and password. Then, tap "Next".



9. Set up an 8-digits passcode. This passcode will be used to open the secured modules such as myHealth. You can change the passcode later in the "Settings" of the app.



10. Click "Yes" if you want to use your device's fingerprint / face ID to open the secured modules instead of using the passcode. You can change this setting later.



11. After successful activation, you will be able to see the home screen.

