

Monday, 25 May 2026

**Hospital Authority to standardise caller identification number prefix
18285 and 18286 from tomorrow**

The spokesperson for the Hospital Authority (HA) reminded the public today (May 25) that starting from tomorrow (May 26), HA operating units, including public hospitals, family medicine clinics, specialist outpatient clinics, healthcare institution, and the HA Head Office will progressively adopt a number between 1828 500 and 1828 599 or between 1828 600 and 1828 699 for caller identification (caller ID) purposes (see appendix). The change is expected to be completed by the end of June.

All new numbers will be used solely for caller ID purposes of calls made by the HA, to assist the public in identifying incoming calls. When members of the public call back the number, they will generally only hear a recorded phone message indicating which public hospital or clinic the call originated from. If necessary, staff will contact them again later. The caller ID number will not be connected to the relevant public hospital or clinic. As for the existing phone numbers for contacting HA operating units, they will remain unchanged. Members of the public may visit the HA website to check the relevant dialling numbers. In addition, for operational needs, some HA operating units will still retain direct landline numbers or use mobile phones to contact members of the public.

The spokesperson for HA reiterated that the purpose of adopting caller ID numbers beginning with 18285 or 18286 is to enable members of the public to clearly identify HA calls, thereby reducing the chances of them refusing to answer calls due to concerns about excessive promotional calls or potential phone scams, and even missing urgent calls from accident and emergency departments or wards.

The HA reminds members of the public should take care to verify the identity of the caller when receiving calls from public hospitals. Where the HA needs to contact members of the public, it will generally do so by having staff call them directly and provide relevant information to verify identity. Members of the public should not provide any personal information to calls from unknown sources to avoid privacy breaches. If members of the public suspect they have received a scam call, they should seek assistance from the Police.

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醫院管理局運作單位來電顯示及致電號碼
Hospital Authority operating unit caller ID and dialing number

急症醫院 Acute Hospital	來電顯示生效日期 Caller ID effective date	來電顯示號碼 Caller ID	致電號碼 Dialing number
瑪麗醫院 Queen Mary Hospital	6月1日 June 1	1828 511	2255 3838
廣華醫院 Kwong Wah Hospital		1828 523	2332 2311
基督教聯合醫院 United Christian Hospital		1828 532	2379 9611
博愛醫院 Pok Oi Hospital		1828 562	2486 8000
天水圍醫院 Tin Shui Wai Hospital		1828 564	3513 5000
屯門醫院 Tuen Mun Hospital		1828 559	2468 5111
長洲醫院 St. John Hospital	6月2日 June 2	1828 506	2986 2100
明愛醫院 Caritas Medical Centre		1828 541	3408 5678
瑪嘉烈醫院 Princess Margaret Hospital		1828 538	2990 1111
雅麗氏何妙齡那打素醫院 Alice Ho Miu Ling Nethersole Hospital		1828 551	2689 2000

律敦治醫院 Ruttonjee Hospital	6月3日 June 3	1828 504	2291 2000
仁濟醫院 Yan Chai Hospital		1828 545	2417 8383
北區醫院 North District Hospital		1828 553	2683 8888
伊利沙伯醫院 Queen Elizabeth Hospital	6月4日 June 4	1828 520	3506 8888
北大嶼山醫院 North Lantau Hospital		1828 543	3467 7000
將軍澳醫院 Tseung Kwan O Hospital	6月5日 June 5	1828 535	2208 0111
威爾斯親王醫院 Prince of Wales Hospital		1828 548	3505 2211
東區尤德夫人那打素醫院 Pamela Youde Nethersole Eastern Hospital	6月29日 June 29	1828 501	2595 6111

來電顯示號碼將於五月底起陸續生效

Caller ID will be effective starting from late May

聯網 Cluster	其他醫院及運作單位 Other Hospital and Operating Unit	來電顯示號碼 Caller ID	致電號碼 Dialing number
香港島 HKIC	春磡角慈氏護養院 Cheshire Home, Chung Hom Kok	1828 507	2899 1300
	葛量洪醫院 Grantham Hospital	1828 514	2518 2111
	麥理浩復康院 MacLehose Medical Rehabilitation Centre	1828 515	2817 0018
	鄧肇堅醫院 Tang Shiu Kin Hospital	1828 508	2291 2000
	大口環根德公爵夫人兒童醫院 The Duchess of Kent Children's Hospital at Sandy Bay	1828 516	2817 7111
	贊育醫院 Tsan Yuk Hospital	1828 517	2589 2100
	東華東院 Tung Wah Eastern Hospital	1828 509	2162 6888
	東華三院馮堯敬醫院 TWGHs Fung Yiu King Hospital	1828 518	2855 6111
	東華醫院 Tung Wah Hospital	1828 519	2589 8111
	黃竹坑醫院 Wong Chuk Hang Hospital	1828 510	2873 7222
	戴麟趾康復中心 David Trench Rehabilitation Centre	1828 610	2517 8225
九龍中 KCC	香港佛教醫院 Hong Kong Buddhist Hospital	1828 525	2339 6111
	香港兒童醫院 Hong Kong Children's Hospital	1828 526	3513 3888
	香港眼科醫院 Hong Kong Eye Hospital	1828 527	2762 3007
	香港紅十字會輸血服務中心 Hong Kong Red Cross Blood Transfusion Service	1828 528	2710 1234
	九龍醫院 Kowloon Hospital	1828 529	3129 7111
	聖母醫院 Our Lady of Maryknoll Hospital	1828 530	2320 2121
	東華三院黃大仙醫院 TWGHs Wong Tai Sin Hospital	1828 531	2320 0377
	醫管局社區復康中心 Community Rehabilitation Service Support Centre	1828 672	2462 4228
九龍東 KEC	靈實醫院 Haven of Hope Hospital	1828 537	2703 8888/ 2409 5868
	容鳳書紀念中心 Yung Fung Shee Memorial Centre	1828 631	2727 8260

九龍西 KWC	葵涌醫院 Kwai Chung Hospital	1828 547	2752 3000
	東九龍精神科中心 East Kowloon Psychiatric Centre	1828 639	3960 2100
新界東 NTEC	白普理寧養中心 Bradbury Hospice	1828 555	2636 0163
	沙田慈氏護養院 Cheshire Home, Shatin	1828 556	2636 7288
	沙田醫院 Shatin Hospital	1828 557	3919 7500
	大埔醫院 Tai Po Hospital	1828 558	2607 6111
新界西 NTWC	青山醫院 Castle Peak Hospital	1828 566	2456 7111
	小欖醫院 Siu Lam Hospital	1828 566	2456 7111
	屯門眼科中心 Tuen Mun Eye Clinic	1828 669	2478 5122
總辦事處 HAHO	醫管局總辦事處 Hospital Authority Head Office	1828 500	2300 6555
	護訊鈴 Patient Support Call Centre	1828 678	2996 2333
	覆配易 Drug Refill Services	1828 675	不適用 Not applicable
	精神健康專線 (熱線諮詢及關顧服務) Mental Health Direct (Advisory and Telecare Service)	1828 676	2466 7350
	精神健康專線 (缺診跟進服務) Mental Health Direct (Defaulter Tracing Service)	1828 677	不適用 Not applicable

聯網 Cluster	家庭醫學診所及家庭醫學綜合中心 Family Medicine Clinic and Family Medicine Integrated Centre	來電顯示號碼 Caller ID	致電號碼 Dialing number	
香港島 HKIC	西灣河家庭醫學診所 Sai Wan Ho Family Medicine Clinic	1828 605	3620 3314	
	北角柏立基夫人家庭醫學診所 North Point Anne Black Family Medicine Clinic	1828 601	2561 6161	
	柴灣家庭醫學診所 Chai Wan Family Medicine Clinic	1828 602	2556 0261	
	筲箕灣賽馬會家庭醫學診所 Shau Kei Wan Jockey Club Family Medicine Clinic	1828 606	2560 0211	
	環翠家庭醫學診所 Wan Tsui Family Medicine Clinic	1828 609	2897 5527	
	赤柱家庭醫學診所 Stanley Family Medicine Clinic	1828 608	2813 6741	
	香港仔賽馬會家庭醫學診所 Aberdeen Jockey Club Family Medicine Clinic	1828 611	2555 0381 / 2555 0382	
	鴨脷洲家庭醫學診所 Ap Lei Chau Family Medicine Clinic	1828 612	2518 5610	
	北南丫家庭醫學診所 North Lamma Family Medicine Clinic	1828 603	2982 0213	
	坪洲家庭醫學診所 Peng Chau Family Medicine Clinic	1828 604	2983 1110	
	長洲醫院家庭醫學診所 St. John Hospital Family Medicine Clinic	1828 506	2986 2100	
	索罟灣家庭醫學診所 Sok Kwu Wan Family Medicine Clinic	1828 607	2982 8350	
	灣仔貝夫人家庭醫學診所 Wan Chai Violet Peel Family Medicine Clinic	1828 508	3553 3116	
	東華東院家庭醫學診所 Tung Wah Eastern Hospital Family Medicine Clinic	1828 509	2162 6022 / 2162 6023	
	中區家庭醫學診所 Central District Family Medicine Clinic	1828 613	2545 1485	
	西營盤賽馬會家庭醫學診所 Sai Ying Pun Jockey Club Family Medicine Clinic	1828 615	2859 8203	
	東華醫院家庭醫學診所 Tung Wah Hospital Family Medicine Clinic	1828 519	2589 8518	
	堅尼地城賽馬會家庭醫學診所 Kennedy Town Jockey Club Family Medicine Clinic	1828 614	2817 3215	
	九龍中 KCC	中九龍家庭醫學診所 Central Kowloon Family Medicine Clinic	1828 618	2762 1456
		九龍城李基紀念家庭醫學診所 Kowloon City Lee Kee Memorial Family Medicine Clinic	1828 620	2382 1096
紅磡家庭醫學診所 Hung Hom Family Medicine Clinic		1828 617	2353 3811	

	土瓜灣順德聯誼會梁銻琚家庭醫學診所 To Kwa Wan Shun Tak Fraternal Association Leung Kau Kui Family Medicine Clinic	1828 619	2715 9538
	旺角李寶椿家庭醫學診所 Mong Kok Li Po Chun Family Medicine Clinic	1828 621	2393 8161
	油麻地賽馬會家庭醫學診所 Yau Ma Tei Jockey Club Family Medicine Clinic	1828 616	2272 2400
	廣華醫院家庭醫學診所 Kwong Wah Hospital Family Medicine Clinic	1828 523	3517 2981
	慈雲山伍若瑜家庭醫學診所 Tsz Wan Shan Wu York Yu Family Medicine Clinic	1828 624	2325 5221
	東九龍家庭醫學診所 East Kowloon Family Medicine Clinic	1828 625	2320 4240
	新蒲崗柏立基家庭醫學診所 San Po Kong Robert Black Family Medicine Clinic	1828 622	2383 3311
	香港佛教醫院家庭醫學診所 Hong Kong Buddhist Hospital Family Medicine Clinic	1828 525	2339 6117
	橫頭磡賽馬會家庭醫學診所 Wang Tau Hom Jockey Club Family Medicine Clinic	1828 623	3143 7100
	聖母醫院家庭醫學診所 Our Lady of Maryknoll Hospital Family Medicine Clinic	1828 530	2354 2267
九龍東 KEC	西貢方逸華家庭醫學診所 Sai Kung Mona Fong Family Medicine Clinic	1828 634	2792 2601
	將軍澳（寶寧路）家庭醫學診所 Tseung Kwan O (Po Ning Road) Family Medicine Clinic	1828 632	2191 1083
	將軍澳賽馬會家庭醫學診所 Tseung Kwan O Jockey Club Family Medicine Clinic	1828 633	2701 9922
	將軍澳南家庭醫學診所 Tseung Kwan O South Family Medicine Clinic	1828 635	2970 0200
	九龍灣家庭醫學診所 Kowloon Bay Family Medicine Clinic	1828 628	2116 2812
	牛頭角賽馬會家庭醫學診所 Ngau Tau Kok Jockey Club Family Medicine Clinic	1828 627	3518 7710
	順利家庭醫學診所 Shun Lee Family Medicine Clinic	1828 630	2343 0247

	藍田家庭醫學診所 Lam Tin Family Medicine Clinic	1828 629	2346 2853
	觀塘家庭醫學綜合中心 Kwun Tong Family Medicine Integrated Centre	1828 626	2389 0331
九龍西 KWC	仁濟醫院家庭醫學診所 Yan Chai Hospital Family Medicine Clinic	1828 545	2417 8825
	荃灣戴麟趾夫人家庭醫學診所 Tsuen Wan Lady Trench Family Medicine Clinic	1828 649	2614 4789
	石硤尾家庭醫學診所 Shek Kip Mei Family Medicine Clinic	1828 637	2788 3023
	西九龍家庭醫學診所 West Kowloon Family Medicine Clinic	1828 640	2150 7200
	長沙灣賽馬會家庭醫學診所 Cheung Sha Wan Jockey Club Family Medicine Clinic	1828 638	2387 8211
	南山家庭醫學診所 Nam Shan Family Medicine Clinic	1828 636	2779 5688
	南昌家庭醫學診所 Nam Cheong Family Medicine Clinic	1828 641	3742 3876
	明愛醫院家庭醫學診所 Caritas Medical Centre Family Medicine Clinic	1828 541	3408 7001
	下葵涌家庭醫學診所 Ha Kwai Chung Family Medicine Clinic	1828 644	3651 5411
	北葵涌家庭醫學診所 North Kwai Chung Family Medicine Clinic	1828 643	2418 8501
	葵涌伍若瑜夫人家庭醫學診所 Kwai Chung Mrs Wu York Yu Family Medicine Clinic	1828 650	2401 0124
	青衣市區家庭醫學診所 Tsing Yi Town Family Medicine Clinic	1828 646	2434 6205
	青衣長康家庭醫學診所 Tsing Yi Cheung Hong Family Medicine Clinic	1828 645	2719 8130
	南葵涌賽馬會家庭醫學診所 South Kwai Chung Jockey Club Family Medicine Clinic	1828 642	2615 7333
	大澳賽馬會家庭醫學診所 Tai O Jockey Club Family Medicine Clinic	1828 648	2985 7236
	北大嶼山家庭醫學綜合中心（北大嶼山醫院） North Lantau Family Medicine Integrated Centre (North Lantau Hospital)	1828 543	3467 7374
	梅窩家庭醫學診所 Mui Wo Family Medicine Clinic	1828 647	2984 2080
新界東 NTEC	大埔賽馬會家庭醫學診所 Tai Po Jockey Club Family Medicine Clinic	1828 655	2664 2039

	大埔王少清家庭醫學診所 Tai Po Wong Siu Ching Family Medicine Clinic	1828 656	2658 9182
	北區家庭醫學綜合中心 North District Family Medicine Integrated Centre	1828 660	2957 5186
	打鼓嶺家庭醫學診所 Ta Kwu Ling Family Medicine Clinic	1828 659	2674 4283
	沙頭角家庭醫學診所 Sha Tau Kok Family Medicine Clinic	1828 658	2674 0231
	粉嶺家庭醫學診所 Fanling Family Medicine Clinic	1828 657	2639 4601
	沙田（大圍）家庭醫學診所 Shatin (Tai Wai) Family Medicine Clinic	1828 651	2691 1618
	馬鞍山家庭醫學診所 Ma On Shan Family Medicine Clinic	1828 654	2644 5521
	圓洲角家庭醫學診所 Yuen Chau Kok Family Medicine Clinic	1828 653	2647 3383
	瀝源家庭醫學診所 Lek Yuen Family Medicine Clinic	1828 652	2692 8730
新界西 NTWC	元朗賽馬會家庭醫學診所 Yuen Long Jockey Club Family Medicine Clinic	1828 667	2443 8511
	天水圍（天業路）家庭醫學綜合中心 Tin Shui Wai (Tin Yip Road) Family Medicine Integrated Centre	1828 668	3124 2200
	天水圍（天瑞路）家庭醫學診所 Tin Shui Wai (Tin Shui Road) Family Medicine Clinic	1828 665	2448 5511
	元朗容鳳書家庭醫學診所 Yuen Long Madam Yung Fung Shee Family Medicine Clinic	1828 664	2443 8400
	錦田家庭醫學診所 Kam Tin Family Medicine Clinic	1828 661	2488 1437
	屯門仁愛家庭醫學診所 Tuen Mun Yan Oi Family Medicine Clinic	1828 662	2404 3700
	屯門湖康家庭醫學診所 Tuen Mun Wu Hong Family Medicine Clinic	1828 666	2458 3788
	屯門家庭醫學診所 Tuen Mun Family Medicine Clinic	1828 663	2452 9111



醫院管理局
HOSPITAL
AUTHORITY



由2026年5月底起

醫院管理局轄下醫院及門診診所
致電給市民時，會顯示來電號碼

Starting from end-May 2026, the caller ID

1828 5xx 或 **1828 6xx**

will be displayed when phone calls are made by
hospitals and clinics of the Hospital Authority

敬請留意有關安排

Please take note of the arrangement



市民若接獲可疑來電，必須保持警惕，核實來電者的身份，
切勿隨意透露個人資料，如有懷疑，應向警方求助。

Please stay vigilant and verify the identity of the callers when receiving
any suspicious phone call and do not disclose your personal information.
If in doubt, please report to the Police.