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Kai Tak Hospital to commence services in phases starting from October 5

The Hospital Authority (HA)'s spokesperson announced today (September 28) that Kai Tak Hospital (KTH) is scheduled to commence services in phases starting from October 5. The clinical services of Queen Elizabeth Hospital (QEH) will be gradually transferred to KTH. As the largest public hospital in Hong Kong and the flagship hospital of the Kowloon Central Cluster (KCC), KTH assumes the role of the public healthcare hub in Kowloon. The hospital will leverage its strengths to enhance collaboration with other hospitals within the KCC, while supporting other hospitals in the region to further improve the quality of public healthcare services.

With a total gross floor area of approximately 500 000 square metres and 2 400 beds to be provided, KTH comprises five towers: the Acute Block (Tower 1), the Administration Block (Tower 2), the Education & Training Block (Tower 3), the Specialist Out-patient Block (Tower 4), and the Oncology Block (Tower 5). KTH will serve a population of 1.8 million across Yau Tsim Mong, Kowloon City, Wong Tai Sin and Kwun Tong districts.

KTH will commence services in two phases as planned. The Specialist Out-patient Clinic Block and the Oncology Block are scheduled to commence services in the first phase. The Family Medicine Integrated Centre located on the first floor of the Specialist Out-patient Clinic Block will commence services on October 5, providing around 250 family medicine clinic quotas per day during the initial stage of the hospital's opening. Patients with episodic illnesses can make appointments via the "Book Family Medicine Clinic" function on the HA's mobile application "HA Go", or the telephone appointment system starting from the morning of October 4.

The first phase of services in KTH will commence progressively. The specialist out-patient services of the Departments of Medicine, Surgery, Neurosurgery and Clinical Oncology of QEH will be transferred to the Specialist Out-patient Clinic Block in batches starting from late October. In addition, allied health services, examinations by the Department of Diagnostic and Interventional Radiology, the Department of Pathology, the Department of Pharmacy, day services for Clinical Oncology and Obstetrics and Gynaecology as well as the Patient Resource Centre will also roll out gradually in October.

The Cluster Chief Executive of KCC and Hospital Chief Executive of KTH, Dr Eric Cheung, said, "The Specialist Out-patient Clinic Block of KTH features Hong Kong's largest pharmacy, which is the first pharmacy equipped with an Integrated Automated Dispensing System with daily maximum capacity of 3 200 prescriptions. The Oncology Block is equipped with state-of-the-art technology, including the public healthcare system's first cyclotron and Gamma Knife, aiming at enhancing patient experience. In addition, the Clinical Oncology Centre and the Neuroscience Centre, together with the adjacent Hong Kong Children's Hospital, will provide comprehensive and high-quality tertiary referral services to the Kowloon area."

KTH has formulated a comprehensive service relocation arrangement strategy for the second phase. Taking into account the overall works progress and gaining experience from the first phase, the hospital will take forward the service arrangements for the next phase in a progressive manner. Major clinical services, including in-patient, surgical, and Accident and Emergency services, will commence in 2028. Clinical services of the remaining specialties, including Orthopaedics and Traumatology, Obstetrics and Gynaecology, and Paediatrics, will also be relocated to KTH accordingly upon the commencement of in-patient services in the second phase.

Dr Cheung said, "KTH is a crucial part of the overall healthcare landscape in Kowloon. KTH will collaborate with other hospitals in the region and provide emergency and pathology support to the adjacent Hong Kong Children's Hospital. In addition, the Accident and Emergency Department of KTH is three times the size of that in QEH. Upon commissioning, it will work closely with the redeveloped Kwong Wah Hospital to further optimise the overall acute hospital network in Kowloon, achieving a more even distribution of public healthcare resources and enhancing service efficiency.

To help patients familiarise themselves with the new hospital environment, service ambassadors will be deployed at the lobbies of Towers 4 and 5 and on various clinical floors during the initial phase of commissioning. They will provide on-site support and handle patient enquiries concerning appointments, transport, and the locations of facilities.

In January this year, KTH established a dedicated team to follow up patient appointments. Staff members will call all patients who have scheduled appointments in KTH to ensure they are informed of the latest consultation arrangements. In addition, the hospital will send reminders to patients via mail, SMS messages and the mobile application "HA Go". For any enquiries regarding the services of KTH, patients may call the KTH Hotline at 3506 5188 (the hotline operates from 10am to 7pm on Mondays to Fridays, and 10am to 2pm on Saturdays, Sundays and public holidays) or visit the hospital website at www3.ha.org.hk/kth.