

Friday, 25 September 2020

“Book GOPC” Mobile Application Function Rolls Out to All General Out-patient Clinics

The Hospital Authority (HA) announces that beginning today (September 25), members of the public can book the appointment of any general out-patient clinics (GOPC) in Hong Kong through the “Book GOPC” function in HA one-stop mobile application “HA Go”.

The HA launched the pilot project for mobile application function of “Book GOPC” on June 19. With the smooth implementation of the pilot, it was officially rolled out to all GOPCs in phases since July 24 to provide an additional means for the public to book an appointment in GOPC. By now, the public can book appointment in all GOPCs either through the GOPC Telephone Appointment System or the abovementioned mobile application function.

The spokesperson said: “Public can manage their appointment conveniently with “Book GOPC” while browsing the clinic quota status; booking an appointment for themselves and others; as well as making enquiry and cancellation. Meanwhile, elderly appointment quota is also assigned with consideration of the service needs among the elderly.”

“Book GOPC” is one of the functions of HA’s mobile app “HA GO”. Public can download the ‘HA Go’ mobile application, complete the registration and activate the account at the designated counters during their next appointments, then they can use the function of “Book GOPC” in the mobile app.” The spokesperson added.

Clinic staff will assist patients in need to activate their accounts. The GOPC Telephone Appointment System continues to provide the booking service as usual. For details of the booking means for GOPC services and other related information, please visit the GOPC website (<http://www.ha.org.hk/gopc>).

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