

常見問題 Frequently Asked Questions



1 我可以如何查詢年度累計已繳付的合資格醫療費用？ How do I enquire about the cumulative valid annual spending?

病人可經醫管局流動應用程式HA Go、醫院內的「一站式電子服務站」，以及任何一間醫院繳費處查詢其累計已繳付的合資格醫療費用。

For checking of the cumulative valid annual spending, patients may log in to mobile application HA Go, or visit the one-stop electronic kiosks or shroff office at any hospital.



2 當我已繳交的醫療費用達到上限一萬元時，該年度剩餘的醫療費用是否自動無需繳付？ Will my remaining medical expenses for the year be automatically not charged after reaching the Annual Spending Cap of \$10,000?

「全年收費上限」的資格並不會自動獲得，即使病人累積的合資格醫療費用超過一萬元。符合申請資格的病人必須自行透過HA Go或前往任何一間醫院的繳費處提交申請。

獲批的病人需於每次登記接受醫療服務前申報其資格，且經由系統核實，方可無需再支付任何合資格的醫療費用。請注意，年內病人須為合資格人士方可獲得「全年收費上限」的資格。

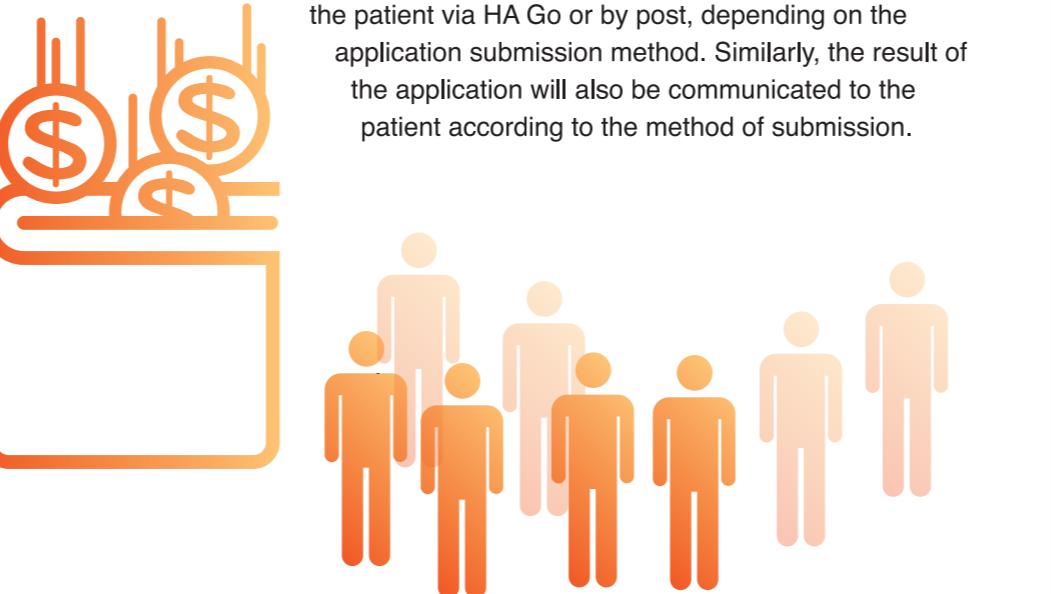
No, eligibility for the Annual Spending Cap is not granted automatically. When the cumulative valid annual spending exceeds HK\$10,000, eligible patients should submit an application via HA Go or at any hospital's shroff office.

Approved patients must declare their eligibility at the time of registration for medical services, with system verification, so that no further payment of eligible medical fees and charges are required. Please note that to be eligible for the Annual Spending Cap, the patient must remain an Eligible Person throughout the entire period.

3 處理申請需要多長時間及如何知道申請結果？ How long does it take to process the application and how can I check my application result?

一般而言，醫管局處理申請需時大約14天。若申請需更多時間處理，初步回應會根據病人提交申請之方式，通過HA Go或以郵遞通知病人。同樣，申請的結果也會根據病人提交申請之方式通知病人。

In general, the application processing time is approximately 14 calendar days. In case more time is required to process the application, an interim reply will be sent to the patient via HA Go or by post, depending on the application submission method. Similarly, the result of the application will also be communicated to the patient according to the method of submission.



公營醫療收費改革 Public Healthcare Fees and Charges Reform



醫院管理局
HOSPITAL AUTHORITY

Effective from
1.1.2026 開始

公營醫療服務 「全年收費上限」

Annual Spending Cap
for Public Healthcare Services



於醫療費用減免機制外建立第二層安全網，增設無需經濟審查的每年一萬元公營醫療服務費用上限 - 「全年收費上限」。新措施旨在減輕市民一旦不幸患上突發重病或長期病而招致的沉重醫療費用負擔。

Being a second safety net by introducing a \$10,000 cap on annual spending for public medical fees and charges without requiring financial assessment. The new measure aims at easing the financial burden faced by patients suffering from sudden severe illnesses or chronic illnesses.



申請資格：所有符合資格人士*

Eligibility : All Eligible Persons*

* 「符合資格人士」是指根據憲報，持有根據《人事登記條例》（第177章）所簽發香港身份證的人（但若該人士是憑藉其已獲入境或逗留准許而獲簽發香港身份證，而該准許已經逾期或不再有效則除外）。此類別以外的人士將被定義為「非符合資格人士」。

* According to the Gazette, "Eligible Persons" are holders of Hong Kong Identity Card issued under the Registration of Persons Ordinance (Chapter 177), except those who obtained their Hong Kong Identity Card by virtue of a previous permission to land or remain in Hong Kong granted to them and such permission has expired or ceased to be valid. Persons who are not Eligible Persons are classified as Non-eligible Persons.



有效期限

Validity Period

於2026年1月1日正式實施。每期為該年度的1月1日至12月31日，並於下一年度重新計算及接受申請。
Effective on 1 January 2026. Calendar year (from 1 January to 31 December) with annual reset and application submission.

全年收費上限的涵蓋範圍

Scope of Annual Spending Cap

合資格的公營醫療服務（包括但不限於）
Eligible Public Healthcare Services (include but not limited to)



（請注意，自費藥物及醫療器械除外。有關合資格的公營醫療服務詳情，請參閱醫管局網站上發佈的《全年收費上限指引》）
(Please note that charges for self-financed drugs and medical devices are excluded. For details about the Eligible Public Healthcare Services, please refer to Guide on Annual Spending Cap as posted in HA website.)

提交申請

Submission of Application

- 符合資格的病人可以於該年度內累計已繳付合資格的醫療費用達到一萬元時，通過HA Go流動應用程式或醫院的繳費處提交申請，評估結果會透過申請方式通知病人。

Patients who met the eligibility criteria may submit their applications via mobile application HA Go or at hospitals' shroff offices once their cumulative valid annual spending reached \$10,000. The result of the application will be provided to patients via their application submission channels.

- 年度接受申請期由每年的1月1日開始，至次年的3月31日截止。遲交的申請將不獲接納。

Applications are accepted on a calendar-year basis starting from 1 January of the concerned calendar year of application to 31 March of the following calendar year. Late applications will not be accepted.

- 合資格醫療費用只包括在每年1月1日至12月31日所發出的醫療賬單，並在提交申請時已全數繳付。

Eligible public medical fees and charges only include those billed between 1 January and 31 December of each year and fully paid upon submission of the application.

- 假如病人於獲批「全年收費上限」前已繳交的醫療費用超出一萬元，多出的費用會用以支付隨後年度的合資格醫療費用，不設期限。該金額亦會計入該隨後年度的累積支出總額。如有特殊情況（例如病人去世），市民可向醫院提出申請退款安排。

Any payment made beyond the Annual Spending Cap of \$10,000 prior to the approval of Annual Spending Cap will be carried over to the subsequent year(s) to cover eligible medical fees and charges without an expiry date. This amount will also be included in the cumulative valid annual spending for the subsequent year(s). Under exceptional circumstances (e.g. for deceased patients), applicants may approach hospitals to apply for refund arrangement.

有關公營醫療收費改革詳情，請瀏覽醫管局網頁。
For details about public healthcare fees and charges reform, please visit the HA website.

