

Chapter 4

Milestones of the Year

*“New Blood
for the World”*



與民攜手
保健安康 20 載
Years of
Helping People

2010-2011
Annual Report



April 2010

Down syndrome test extended to all eligible pregnant women

The Universal Prenatal Testing for Down Syndrome has been offered to all eligible pregnant women at all eight obstetric units of HA since April 2010. It helps reduce miscarriage caused by invasive procedure.



May 2010



Hospital Authority Chinese Orchestra comforts earthquake stricken Sichuan

Formed by medical staff members, the HA Chinese Orchestra hosted a concert named “A Journey to Sichuan with Music and Love” at the Sichuan Provincial People’s Hospital to comfort distressed patients and medical staff in the affected area.



HA Convention attracts 3,800 local and overseas delegates

The Hospital Authority Convention 2010 with the theme “Happy Staff Healthy People” shared innovative ideas on the latest development in healthcare and explored initiatives to improve people’s health.



KCC launches book on nurses

“To Nurse with Love” published by Kowloon Central Cluster (KCC) recounts stories of nurses of different generations and shares with the public the joy and challenges about the work of nurses, hoping to attract new blood to the profession.

June 2010

Patient Satisfaction Survey taps patient opinion

The first territory-wide patient satisfaction survey gauged opinion from more than 5,000 discharged patients on their experiences as inpatients at HA hospitals during the period of 15 June to 27 September 2010.



“New Blood for the World” draws in younger crowd

Hong Kong Red Cross Blood Transfusion Service organised the “New Blood for the World” activity at the Avenue of Stars in Tsim Sha Tsui on the World Blood Donor Day to encourage young blood donors.



July 2010

Interactive electronic platform targets at better communication

The one-stop Electronic Patient Resource Platform is an interactive communication platform newly designed to serve patients, carers, volunteers and the local community in the Kowloon Central district. The new platform enhances collaboration among patients, the community, and the Cluster.



August 2010

Four public hospitals win Asian Hospital Management Awards

Kwong Wah Hospital, North District Hospital, Princess Margaret Hospital and Tuen Mun Hospital won Asian Hospital Management Awards with exemplary achievements in hospital management.

New centre shortens waiting time for cataract surgery in KEC

A new cataract centre established with donation of HK\$18 million will enhance service of cataract surgery and shorten waiting time for patients in Kowloon East Cluster (KEC).



September 2010



PYNEH receives accreditation

Pamela Youde Nethersole Eastern Hospital (PYNEH) was awarded full accreditation for four years by the Australian Council on Healthcare Standards.

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October 2010

QEH and CMC receive accreditation

Queen Elizabeth Hospital (QEH) and Caritas Medical Centre (CMC) were granted four-year full accreditation status by the Australian Council on Healthcare Standards.

First International Safe Workplace designation in HA

Kowloon West Cluster (KWC) kicked off a series of programmes to prepare for the designation of the International Safe Workplace by the World Health Organization, demonstrating the endeavour of HA in continuously striving for a safer work environment and culture for all staff in the past decade.



November 2010

HA celebrates 20th anniversary

Hospital Authority hosted the “20 Years of Helping People Stay Healthy” gala dinner as part of its 20th anniversary celebration. More than 1,900 guests including community partners, patient groups, and staff members attended the event.

TMH receives accreditation

Tuen Mun Hospital (TMH) was awarded a full four-year accreditation status by the Australian Council on Healthcare Standards.



December 2010

TMH celebrates 20th anniversary

Serving the New Territories West district for two decades, Tuen Mun Hospital (TMH) celebrated the milestone at a party with community partners, volunteers and employees to show appreciation for their dedicated efforts.

PMH celebrates 35th anniversary

Princess Margaret Hospital (PMH) celebrated 35th anniversary with a series of community events throughout the year, including the “Cardiopulmonary Resuscitation (CPR) for All” training programme, “Community Lung Day”, and a scientific conference. The CPR programme registered a total of 4,810 staff and members of the the public, breaking the Guinness World Record in cardiopulmonary resuscitation training.



January 2011

NTEC brings warmth to elderly during Chinese New Year

More than 250 staff of New Territories East Cluster (NTEC) and volunteers from secondary schools, agencies and corporations brought warmth and blessings to elderlies discharged from Prince of Wales Hospital and Shatin Hospital on Lunar New Year eve, celebrating festivities with warm soup, new year snacks and good wishes for the new year.

Youth centre opens to improve wellbeing of youngsters

Established by The Hong Kong Federation of Youth Groups (HKFYG) in collaboration with New Territories West Cluster, the HKFYG Youth Wellness Centre offers clinical assessment and treatment to young people with syndromes of drug addiction, problematic gambling, alcoholism, smoking and internet obsession.





Foundation laid for North Lantau Hospital

Officiated by the HKSAR Chief Executive, Mr Donald Tsang, the foundation was laid for North Lantau Hospital. Targeted to be completed by December 2012, the new hospital will meet emerging needs of North Lantau new town and its growing population.

February 2011

QMH receives accreditation

A four-year full accreditation status was granted to Queen Mary Hospital (QMH) by the Australian Council on Healthcare Standards.

Patient portal wins Meritorious Website award

The Smart Patient Website was named one of the Meritorious Websites awarded by Television and Entertainment Licensing Authority of the Hong Kong Government. The electronic platform is a user-friendly portal providing the public with comprehensive patient-related and disease-related information.



March 2011

Five-Year Mental Health Service Plan endorsed by HA Board

The HA Board endorsed the Mental Health Service Plan which formed a framework for the development of mental health services for adults in Hong Kong from 2010 to 2015.

HA and Shenzhen collaborates on cross-border hospital services

HA signed a collaboration agreement with the Health, Population and Family Planning Commission of Shenzhen Municipality on the "Hong Kong Patient Referral Project". The project facilitates medical record transfer of Hong Kong residents admitted to Shenzhen hospitals who would be referred back to Hong Kong for better continuity of care.

