



Service Priorities and Programmes
Electronic Presentations

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workflow

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Enhancement of admission workflow from AED - OT -ICU

Keywords:

patient care

Introduction

1. Communication exist between various department on admission on critical patients require emergency operation

Objectives

1. Standardize care practice & handover 2. Delineate role and responsibility of care
3. Improve communication 4. Enhance care & support to patient's family

Methodology

1. Pre-implementation review with stakeholders from various units 2. Identify problems
3. Engagement stakeholders in solution 4. Promulgation to staff and implementation

Result

1. Streamline communication method and make use of direct lines 2. New admission pathway
3. Standardized and structured handover by SBAR 4. Better care support to family
5. Staff engagement