



Service Priorities and Programmes Electronic Presentations

Convention ID: 798

Submitting author: Ms Sze Wan KWOK

Post title: Advanced Practice Nurse, Prince of Wales Hospital, NTEC

PCN Day Care Program: Triage patients with PCN problems in surgical nurse clinic (Urology)

Kwok SW(1), Leung PP, Sarah(1), Ngan TK(1), Chang SM, Sarah(1), Yuen KL(1), Chui ST(1), Li SY, Crystal(1)

(1)Department of Surgery, Prince of Wales Hospital

Keywords:

PCN Day Care Program

Triage patients with PCN problem

reduce emergency admission

Introduction

Patient with PCN often comes across different unpredictable and unmanageable difficulties at home which lead them eventually attend A&E to seek for clinical care. As the majority of these cases may only need some degree of minor interventions, to admit them into ward is always time consuming and not worthwhile. The PCN Day Care Program was therefore implemented since May 2015 to provide care to discharged patient with PCN.

Objectives

It aims to prevent unnecessary hospitalization and reduce emergency admission rate.

Methodology

A retrospective review of attendance cases in PCN Day Care Program in the period of May 2015 to January 2016 was performed. Before discharge from Urology ward in PWH, PCN Support Card is dispensed to patient with PCN, by which a telephone hotline number and expected PCN complications were introduced. When problem arises at home, they may inquire our center within office hours. The following circumstances are the common problems that might happen: - blockage - drain site infection - haematuria - loosen stitches, etc. When patient phones in, the nurse will obtain information about their signs and symptoms and assess their conditions accordingly. By giving a walk-in appointment, the following clinical treatment and care might be provided: - reviewing the PCN drainage site, - flushing of the blocked PCN catheter, - anchoring the loosen stitches by house officer, etc. - +/- X ray review of the PCN position (as ordered by medical officer or house officer) The case numbers of unplanned readmission and attendance to our Day Care Clinic for PCN complication management were recorded and compared. The patient satisfactory level will be collected via survey subsequently.

Result

From the period of May 2015 to January 2016, 1)Total of 43 cases with PCN problems attended to our clinic and only 2(7.1%)were required to admit to Urology

ward for further management. 2) August 2014 to January 2015, total of 50 emergency cases admitted to Urology ward. 3) August 2015 to January 2016, total of 18 emergency cases were admitted. 4)64% reduction in emergency admission. 5)All the satisfactory level of patients were good. In conclusion, PCN Day Care Program demonstrated a good nursing support to discharged patient with PCN and triage the patients to reduce emergency admission effectively.