



Service Priorities and Programmes Electronic Presentations

Convention ID: 380

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Creating a healthy workplace

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Keywords:

healthy

Introduction

-Creating a positive, quality work environment is priority status to develop attractive work cultures. -Facing the challenge of creating professional workplace that attract and retain staff. -Applying quality improvement to enhance both patient care del

Objectives

Establish a communication pathway to identify ways to improve communications and relationship in between clinical and managerial colleagues. Promote a "We can do" attitudes with decisions and difficult issues affecting the department.

Methodology

An "Departmental Feedback Book" was designed and established for collecting colleagues feedback Encourage staff to provide input in decisions affecting the department. As a method to asking question, listening to colleagues' needs Setting priorities and strategies to improve the workplace

Result

A questionnaires "員工開心指數調查" was adopted by YCH CND (2010) within Jan, 2016. Total 40 questionnaires received, Nursing (25), Minor Staff, (12), & Doctor (3). 35 of them 87.5% smile & 12.5% not smile on the day recieved questionnaires. The most concern workplace issue by priority are 同事相處, 編更制度, 人手供應, 上司關係 培訓安排. Aims to maintain 'Positive Feedback system' and monitoring the department feedback book Planning implementation: To Minor Staff and Doctor