



Service Priorities and Programmes Electronic Presentations

Convention ID: 1009

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Reinforce New Nursing Staff in the Admission Orientation to Cardiac Paediatric Patients And Significant Others

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Keywords:

Admission Orientation

Introduction

Patient admission involves several procedures which giving orientation to patients and their relatives is one of the important step. Orientation includes providing explanation on ward general information and ward rules. Due to the bulky content, there will be difficulty for new nursing staff to carry out a precise and concise orientation to patients and significant others. Inadequate or missing information may hinder the risk to the safety of patients and interfere ward routines and environment. Therefore, consolidate and enhance the admission information to new nursing staff is essential.

Objectives

Standardize the patient education content on admission. Reduce the chance of important information missing during admission orientation. Facilitate nursing staff to provide more comprehensive education. Build up confidence of new staff to brief patients and family members on admission.

Methodology

Design a one-sheet orientation information leaflet with highlighted wordings and eye-catching graphics which includes the important, essential and easily missed information. Introduce the newly designed orientation information leaflet to all nursing staff. Brief the newly admitted patients and family members with the aid of this one-sheet orientation information leaflet by nursing staff. Implement this new information sheet into new staff orientation program. Obtain results through observation of using new leaflet and feedback from staff were applied.

Result

All nurses can provide comprehensive education with standardize contents persistently by this one-sheet orientation information leaflet. Competency and confidence of providing admission education to patients and relatives on new staff increased. Mentors of new staff express that it is easier to teach the new nursing staff to implement adequate and standardize information during patient admission. Periodically updating the information of the leaflet and monitoring

staff's usage would be implemented to ensure patient admission orientation could be carried out efficiently and effectively.