

New Territories West Cluster -- General Out-Patient Clinics



24-Hour Telephone Booking Appointment Services for Patients with Episodic Illnesses

《Treasure our appointment, Keep doing it!》

(I) Re-check the appointment information

- Call the clinic with booked appointment
- Repeat the below 1-5 steps, then press 2

(II) Cancel the appointment

- At least 1 hour before the appointment time and call the clinic with booked appointment
- Repeat the below 1-5 steps, then press 3 to cancel and press 1 to confirm

(III) Telephone Booking

Target clients: Registered patients of Tuen Mun Hospital and its General Out-Patient Clinics / Specialist Out-Patient Clinics (New Cases should bring along their valid identity document in person for registration before using telephone booking)

- 1. Dial the Telephone Booking No.: XXXX XXXX
- 2. Choose language : English, press 2 (Select the nearby clinic if the quota of the designated clinic is full)
- 3. Input the numeric part of ID Card number without the digit in the bracket.
- 4. Input Year of Birth as follow: MMMM e.g. 1973, input: 1 9 7 3
- 5. Confirm ID Card Number: Correct, press 1. Re-input, press 8
- 6. The system provides the earliest appointment. Confirm the appointment, press and mark down the appointment time. Successful clients should bring along their valid identity document and medical record (if any) for registration 15 minutes before the appointment time. For latecomer, the consultation service will not be provided. She/He is required to book a new appointment by Telephone System again.
- 7. Press 9 to terminate the enquiry service. Press 1 to obtain fax copy of appointment information. Press 2 to re-listen to appointment information.

\sim Bring Birth Cert. \downarrow		
//	General Out-Patient Clinic	Telephone Booking No.
Tuen Mun	* Tuen Mun Clinic Add: No. 11 Tsing Yin Street, San Hui, Tuen Mun Tel: 2452 9111	2543 0886
	Tuen Mun Wu Hong Clinic Add: No. 2 Wu Hong Street, Tuen Mun Tel: 2458 3788	2543 0887
	Yan Oi General Out-Patient Clinic Add: No. 6 Tuen Lee Street, Tuen Mun Tel: 2404 3700	3543 0888
Yuen Long	*★ Yuen Long Jockey Club Health Centre Add: No. 269 Castle Peak Road, Yuen Long Tel: 2443 8511	2543 5007
	Kam Tin Clinic Add: No. 200 Kam Tin Road, Shek Kong Tel: 2488 1437	2543 5008
	Madam Yung Fung Shee Health Centre Add: No. 26 Sai Ching Street, Yuen Long Tel: 2443 8400	2543 5009
Tin Shui Wai	* Tin Shui Wai Health Centre (Tin Shui Road) Add: No. 3 Tin Shui Road, Tin Shui Wai Tel: 2448 5511	3543 5006
	Tin Shui Wai (Tin Yip Road) Community Health Centre Add: No. 3 Tin Yip Road, Tin Shui Wai Tel: 3124 2200	2469 9222
	Opposite to HK Wetland Park and Vianni Cove of Tin Kwai Road	<u>- 2403 3222</u>