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## **Specialist Clinic Booking Mobile App extended to more specialties**

The mobile application “BookHA”, launched by the Hospital Authority (HA) in March this year to provide Specialist Outpatient Clinics (SOPC) booking services, will be extended to four more specialties in addition to gynaecology. A new built-in cancellation function is also added to the app.

The HA spokesman said that starting from tomorrow (19 September), patients can make SOPC new case booking in gynaecology; ear, nose & throat; eye; neurosurgery and orthopaedics through BookHA, instead of coming to the clinics in person or sending in application by facsimile.

Patients who are unable to attend SOPC appointment booked earlier via the app can also make use of the newly built-in “Booking Cancellation” function instead of calling the clinics.

“Since the launch in March this year, a total of 755 patients have successfully made an appointment in the gynaecology SOPCs using the app. The SOPC operation in triage and processing the requests have been smooth,” the spokesman said.

HA reminds patients that referral letters within three months of issue from local registered doctors are required for making new case booking at public SOPCs. Since March this year, most referral letters issued by HA carry a 2D barcode which can be scanned with the built-in function of the app, saving the need of taking photographs of the referral letters page by page.

“HA will continue to roll out the mobile app booking arrangement to other specialties, with an objective of covering all major specialties within two years,” the spokesman added.

BookHA can be downloaded free of charge from the Apple App Store (supports iOS version 7.0 or above) or Google Play (supports Android version 4.1 or above) and it is available in traditional Chinese and English.

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