**Service Priorities and Programmes**

**Electronic Presentations**

**Convention ID:** 836  
**Submitting author:** Ms PO SHAN LEUNG  
**Post title:** Ward Manager, Princess Margaret Hospital, KWC

**Workflow**  
*Leung PSM, Kwan KS, LEUNG KC*  
*Enhancement of admission workflow from AED - OT - ICU*

**Keywords:**  
patient care

**Introduction**  
1. Communication exist between various department on admission on critical patients require emergency operation

**Objectives**  
1. Standardize care practice & handover  
2. Delineate role and responsibility of care  
3. Improve communication  
4. Enhance care & support to patient's family

**Methodology**  
1. Pre-implementation review with stakeholders from various units  
2. Identify problems  
3. Engagement stakeholders in solution  
4. Promulgation to staff and implementation

**Result**  
1. Streamline communication method and make use of direct lines  
2. New admission pathway  
3. Standardized and structured handover by SBAR  
4. Better care support to family  
5. Staff engagement